

Speak up and make a complaint

Children and young people have rights!

It's always ok to speak up if you're being hurt, or if you're unhappy with the way you're being treated.



childsafety.pmc.gov.au/children-speak



Australian Government
National Office for Child Safety

Speak up and make a complaint

Speaking up is important. It can make a difference.

You have rights!

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Gippsland Tennis Coaching is committed to providing and actively promoting a child safe environment.

How to make a complaint...

1. Find support

Someone you trust, like a parent, friend, carer or teacher can help you make a complaint.

2. Tell your support person

- Why you're not happy?
- How the problem has made you feel?
- What would help fix it?

3. Make your complaint

Email: mstennis@dcsi.net.au

Letter: PO Box 727, Traralgon, VIC, 3844

Phone call/text: 0417 140 763 (Mark Stevens) or
0418 277 703 (Janine Stevens)

Place information in suggestion box in coach's area in club house

Try your best. You can also ask:

- What will happen next?
- Who will get back to me and my support person?
- How long will it take?

Adults should always listen, answer your questions and treat you with respect.